

Transport for London briefing for the construction sector

July 2020



Introduction

In line with the Government's easing of lockdown measures, we are working to get London back to work safely and sustainably. This toolkit sets out our latest travel advice for the construction sector as more of its workforce returns to sites across the Capital.

1. Our plan
2. Help us to help you – what we ask of the construction sector
3. Travel advice for your workforce
4. Annex – travel advice for your workforce in Vauxhall Nine Elms, Westminster, The City, Canary Wharf and Stratford

You can help us get more of the construction sector moving and working safely, sustainably and as quickly as possible by:

- Enabling and encouraging your workforce to walk and cycle all or part of their journey
- Helping your workforce to avoid the busiest times on the network by changing your operating hours or staggering shifts
- Reducing and retiming the goods and services to and from your site

See page 5 for further details of how you can help.



1. Our plan

We are implementing our plan to get London moving and working again, as safely and sustainably as possible:

- Safety is always our number one priority and so our services now must operate differently to enable social distancing
- We have introduced new signage and platform stickers across our network, as well as operating stations differently through restricting entry where necessary and operating one-way and queuing systems
- It is compulsory to wear a face covering when using public transport. Customers should carry hand sanitiser and wash their hands before and after they travel
- We have installed hand sanitising points across our network
- We introduced an enhanced cleaning regime on the network earlier this year. This included additional hospital-grade cleaning substances that kill viruses and bacteria on contact and protect for up to 30 days; key interchanges being cleaned more frequently – including during the day; and all regular ‘touch point’ areas on buses, such as poles and doors, being wiped down with a strong disinfectant daily
- To support social distancing and help ensure the safety of your workforce and others travelling on London’s streets, we have launched the Streetspace for London plan. Delivered in partnership with London’s boroughs, the plan includes new cycle lanes, widened footways and other changes to London’s streets. As part of the temporary changes, we have ensured alternative routes remain available for construction



deliveries, waste removal and other site servicing activity. These works may affect kerbside access for deliveries at some locations and times during installation and after completion. Read the latest information on the [Streetspace for London works](#) to help you plan safe and efficient operations

- ♦ To keep up with demand, an extra 1,700 Santander Cycles bikes and 14 additional docking stations will be added to the network
- ♦ We are asking all taxi and private hire companies and drivers to put protective measures in place, including ensuring face coverings are worn by drivers
- ♦ As part of a package of temporary changes, the Congestion Charge has increased to £15 and operates from 07:00 to 22:00, seven days a week (excluding Christmas Day only). The changes will support the safe restart of the transport network and ensure the Capital's recovery is not restricted by cars and congestion, making walking and cycling safer and essential journeys more reliable

- ♦ We are continuing to follow [Government advice](#) on using public transport. Further details can be found on our dedicated [coronavirus webpage](#)



2. Help us to help you – what we ask of the construction sector

We are committed to helping get more of your sector moving and working safely, sustainably and as quickly as possible. While the Government has announced a relaxation of social distancing guidelines, even at 1m social distancing the number of people that the Tube and bus networks can safely carry will continue to be significantly constrained. We are doing all we can to ensure a safe transport network, but we need the construction sector to play its part. As employers, you can help by:

- Instructing all those who can work from home, including administrative and head office staff, to continue to do so
- Enhancing the facilities you offer, such as lockers, showers and cycle storage, to enable your workforce to walk and cycle all or part of their journey to site

Enhancements at TfL's major project construction sites

Contractors within TfL's and the wider Greater London Authority's supply chain are taking action to enable safe and sustainable travel among their workforce.

Contractors Dragados at the Bank Station Capacity Upgrade (BSCU) project and Morgan Sindall VolkerFitzpatrick Joint Venture (JV) at Barking Riverside have installed additional bike racks for their staff.

Additionally, Dragados at BSCU and The Ferrovial Laing O'Rourke JV on the Northern Line Extension project have improved changing facilities (see above) and changed the shift start and end times of workers who have to use public transport, so they can travel avoiding the busiest times.



- ♦ Changing your operating hours and/or staggering shifts to help your workforce avoid travelling during the busiest times on the network (05:45 to 08:15 and 16:00 to 17:30). Working with local planning authorities to change site operating hours further if necessary
- ♦ Working with neighbouring major sites to stagger operating times or workers' shift times, to reduce the overall number of your workforces using local public transport stations and services during the busiest times
- ♦ Allocating those shifts starting and finishing around peak travel times (05:45 to 08:15 and 16:00 to 17:30) to workers who can walk or cycle to and from work
- ♦ Consolidating and retiming the transportation of materials and waste to and from your sites to avoid the busiest times of day on the road network (currently between 06:00 and 09:00, and 16:00 and 19:00). Read the guidance on [efficient deliveries](#) and on [Construction Delivery Plans](#)

We know the construction industry is adapting to the challenges of coronavirus – innovating around supply chain, site operations and workforce welfare and travel.

We want to hear about the changes you're implementing to:

- ♦ Help and encourage your employees to travel differently, in a way that's healthy for them and contributes to keeping London's public transport operating for those who must use it
- ♦ Reduce the volume and impact of construction-related road freight to and from your sites

Help us publicise your leadership by emailing us details of your best practice at tdm@tfl.gov.uk



3. Travel advice for your workforce

We have developed the guidance below to help your workforce plan and complete their journeys safely as they travel to and from your sites.

Please give this advice to your workers to help get them and the rest of London moving and working again, as safely and sustainably as possible:

- In line with Government advice, everyone who can work from home should continue to do so
- If you can, use existing or new walking and cycling routes. This will free up the limited space available to those who have no alternative way to travel
- If you must use public transport, avoid the busiest times between 05:45 and 08:15, and 16:00 and 17:30. Check which are the busiest stations and lines
- Consider whether you could start or end your journey using quieter stations. For instance, by walking or cycling the first or last part of journeys. Take a look at our walking Tube map
- If arriving at a mainline station in central London, try to avoid interchanging to the Tube or buses, and walk or cycle if possible, to complete your journey instead. Check to find where your nearest Santander Cycles docking station is located
- Face coverings must be worn for the full duration of journeys on the public transport network. It is also advisable to wear face coverings in taxis and private hire services. Please carry hand sanitiser and wash your hands before and after you travel



- Where possible, use contactless or Oyster to pay for your journeys. If using Oyster, you should top up on our website, or via the app. To help keep our staff safe, many of our Tube stations are not accepting cash. Check to see which stations are still accepting cash. Advice on maintaining social distancing will be given across the transport network, and further measures to prevent crowding through new queuing systems will be in operation. Please try to maintain social distancing wherever possible
- Our hard-working staff are there to help; please act on their instructions
- If you have to drive, please plan ahead and obey speed limits and traffic laws at all times



4. Annex – Travel advice for your workforce in Vauxhall Nine Elms, Westminster, The City, Canary Wharf and Stratford

We have also produced further detailed information and advice for those workers travelling to sites in these areas of concentrated construction activity and some of our busiest stations.

Please share this, alongside our main travel advice, with your workforce at sites in these areas to help get them and the rest of London moving and working again as safely and sustainably as possible.

Vauxhall and Nine Elms	City of London	City of Westminster	Canary Wharf	Stratford
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To help make space for those who must travel on public transport you should walk or cycle all or part of your journey unless unable to do so.

Four Cycleways and Quietways serve the Vauxhall and Nine Elms area. Use our cycle maps to find your best route	Four Cycleways serve the City of London area. Use our cycle maps to find your best route	A number of Cycleways serve the City of Westminster area. Use our cycle maps to find your best route	Cycleway 3 runs close to the Isle of Dogs and connects to a number of other Cycleways and Quietways. Use our cycle maps to find your best route	There are many Cycleways and Quietways a short ride from Stratford, and five specifically serving the Stratford area. Use our cycle maps to find your best route
Santander Cycles are located near Tube stations in these areas. Check to find where your nearest Santander Cycles docking station is located			There are six Santander Cycle hubs located within five minutes of Canary Wharf station. Check to find where your nearest Santander Cycles docking station is located	There are nine Santander Cycle hubs located near Stratford and Queen Elizabeth Olympic Park. Check to find where your nearest Santander Cycles docking station is located

If you must use public transport avoid the busiest times (between 05:45 and 08:15, and 16:00 and 17:30) and these stations, lines and stops:

<ul style="list-style-type: none"> • Vauxhall station • Jubilee line between Stratford and Westminster • Victoria line • Bus stops in Brixton, Elephant & Castle and Clapham Junction 	<ul style="list-style-type: none"> • Liverpool Street, Bank, Monument, Moorgate, Farringdon and Old Street stations • Jubilee line between Stratford and Westminster • District line between Dagenham Heathway and Aldgate East 	<ul style="list-style-type: none"> • Oxford Circus, Tottenham Court Road, Holborn, Bond Street, Green Park and Charing Cross stations • Jubilee line between Stratford and Westminster • Victoria line 	<ul style="list-style-type: none"> • Canary Wharf, Heron Quays, Canning Town and West Ham stations • Jubilee line between Stratford and Westminster • District line between Dagenham Heathway and Aldgate East • DLR between Woolwich Arsenal and Canning Town • Bus stops in Canning Town and North Greenwich 	<ul style="list-style-type: none"> • Stratford, Leyton, Canning Town and West Ham stations • Central line between South Woodford/Redbridge and Stratford • Jubilee line between Stratford and Westminster • District line between Dagenham Heathway and Aldgate East • London Overground between Stratford and Willesden Junction • DLR between Woolwich Arsenal and Canning Town • Bus stops in Stratford and Canning Town
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Thames Clipper river services could offer a helpful alternative to driving for those workers travelling to sites in Canary Wharf or central London. Their reduced river boat service is operating between Putney in the west and Woolwich (Royal Arsenal) in the east of London, serving piers at:

<ul style="list-style-type: none"> • Battersea Power Station, St George Wharf and Millbank 	<ul style="list-style-type: none"> • Blackfriars, Tower, Bankside Pier and London Bridge City 	<ul style="list-style-type: none"> • Westminster and Embankment 	<ul style="list-style-type: none"> • Canary Wharf and Malthouse Terrace
<ul style="list-style-type: none"> • Visit Thames Clippers for more information including full timetable and ticket details 			