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Supply Chain

Dear all,

Firstly, we want to thank you for your ongoing collaboration. Coronavirus has presented us and our industry with a unique and difficult set of challenges. In response we have adopted alternative safety systems, delivery methods and modes of transport. Safety is our number one priority and we want to thank you for your cooperation and hard work in making the extensive changes necessary to ensure sites operate safely and fully comply with the latest guidance from the Government and Public Health England. Continuing our work together will be key to helping get more of the construction sector moving and working, safely and sustainably, and as quickly as possible.

As you will be aware, from 18 May, as agreed with the Mayor and Government, we have been stepping up public transport service levels to make journeys as safe as possible for people who have no alternative to using public transport as national restrictions on movement are carefully and gradually lifted. The national requirement to maintain two-metre social distancing wherever possible means that we will only be able to carry around 13-15 per cent of the normal number of passengers on the Tube and bus networks even when we return to operating a normal service.

Our travel advice

All Londoners, transport providers, borough councils, and all business sectors including the construction industry have a vital role to play, working with Government to meet a travel demand challenge that far outstrips the challenge experienced during the 2012 Olympic Games.

- ❖ To help free up limited space for those who have no alternative but to use public transport it's vital that construction workers walk or cycle to sites unless unable to do so.

You can help enable and encourage this by considering the facilities you offer. On site lockers, showers and cycle storage all help workers to walk, run or cycle either all or part of their journey to work.

A car-led recovery would worsen congestion, delay bus services and essential freight traffic including materials to and waste from construction sites. It would increase road danger and reverse our shared progress in improving London's air quality. We recently re-introduced the Congestion Charge, Low Emission Zone (LEZ) and Ultra Low Emission Zone (ULEZ) to help ensure we avoid this. In partnership with London's

boroughs, we're installing new cycle lanes, widened footways and other changes to London's streets – to accommodate a possible ten-fold increase in cycling and five-fold increase in walking while supporting social distancing as lockdown restrictions are eased.

- ❖ If workers must use public transport, they should avoid peak times (05:45-08:15 and 16:00-17:30), and busy interchanges wherever possible, and consider whether they could start or end their journey using quieter stations. To help plan journeys TfL has published details of the busiest stations and lines. You can find the list [here](#) and our walking tube map [here](#) to provide to workers.

You can help workers avoid the busiest times on public transport by changing operating hours and/or staggering shifts. Applying for greater flexibility around your sites' working hours, as supported by Government¹, could help further. Also consider working with neighbouring sites to co-ordinate and stagger start and finish times.

Please instruct workers who have no alternative to using public transport, or taxi and private hire services, to use a face covering from Monday 15 June. They should also be encouraged to carry hand sanitiser and wash their hands before and after they travel.

Re-introduction of Thames Clipper's services

You'll be aware of TfL and Crossrail's work with our partners at BuildUK to identify further viable travel alternatives for the industry's workers in London. We are pleased to confirm that following discussions, Thames Clippers will re-introduce a reduced river boat service from this coming Monday 15 June, serving Canary Wharf and central London piers. Thames Clippers have introduced more flexible carnet tickets to support workers using the service. They have also assured TfL that all vessels have been deep cleaned, that this regime will be enhanced significantly during the periods of operation, and that all vessels have hand sanitisers onboard. Social distancing will be in place at TfL operated piers and customers should wear face coverings.

- ❖ The Thames Clipper services could offer a helpful alternative to driving for those workers travelling to sites in Canary Wharf or central London.

Visit thamesclipper.com for more information including full timetable information.

We're continuing to facilitate discussions between the industry and Thames Clipper with a view to providing further services and ticketing options in the future. Beyond this, using the data that you're providing we will continue to provide further support through more tailored travel advice and where feasible additional novel transport solutions and services in the coming weeks.

¹ [Rt Hon. Robert Jenrick MP, Secretary of State for Housing, Communities and Local Government's ministerial statement 13 May](#)

Thank you again for all your continued collaboration in supporting the restart of a stronger, safer more sustainable London.

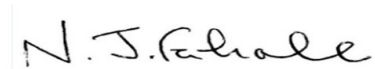
Kind regards



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